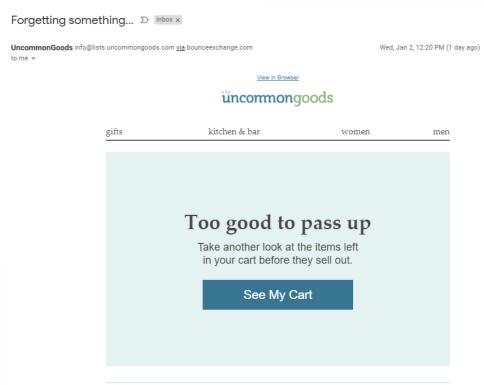
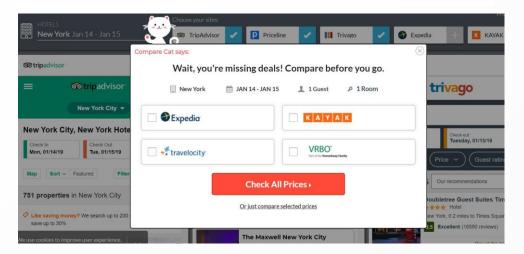
## Maximize Moments that Matter with Awesome Automation

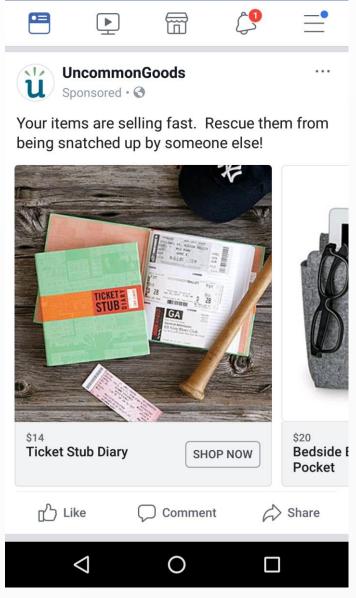
aka



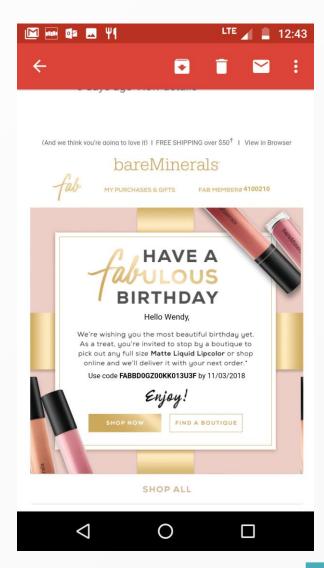
#### What are we talking about?







◎ № 📂



## What are we talking about?

Using automated messaging to:

- + deepen relationships with supporters
- + keep subscribers from going inactive
- + recruit donors & sustainers, upgrade & renew donors, and recapture lapsed sustainers
- + what's working in the world of welcome messaging and automated onboarding



## **Mal Warwick Donordigital**

- + Integrated, multi-channel strategy
- + High-level and granular analysis
- + Copywriting & design creative
- + Production management services
- + Telemarketing strategy & management
- + Mobile fundraising and advocacy
- + Digital strategy, creative & implementation























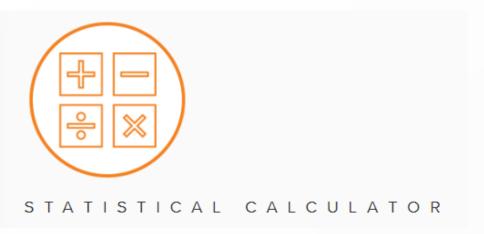




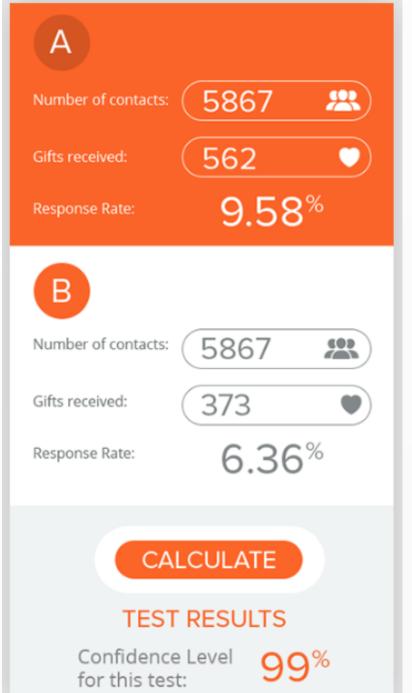


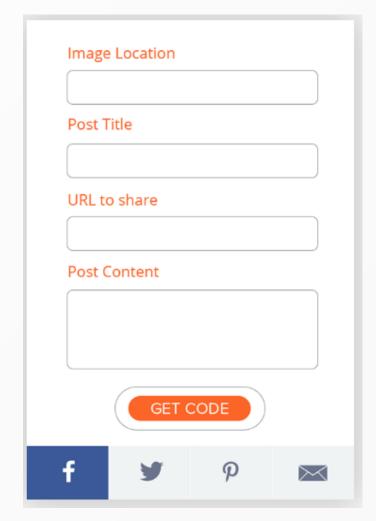


SOCIAL SHARE GENERATOR



www.MWDagency.com











Social Media





IntegratedAdvocacyCampaigns

Analytics + Optimization























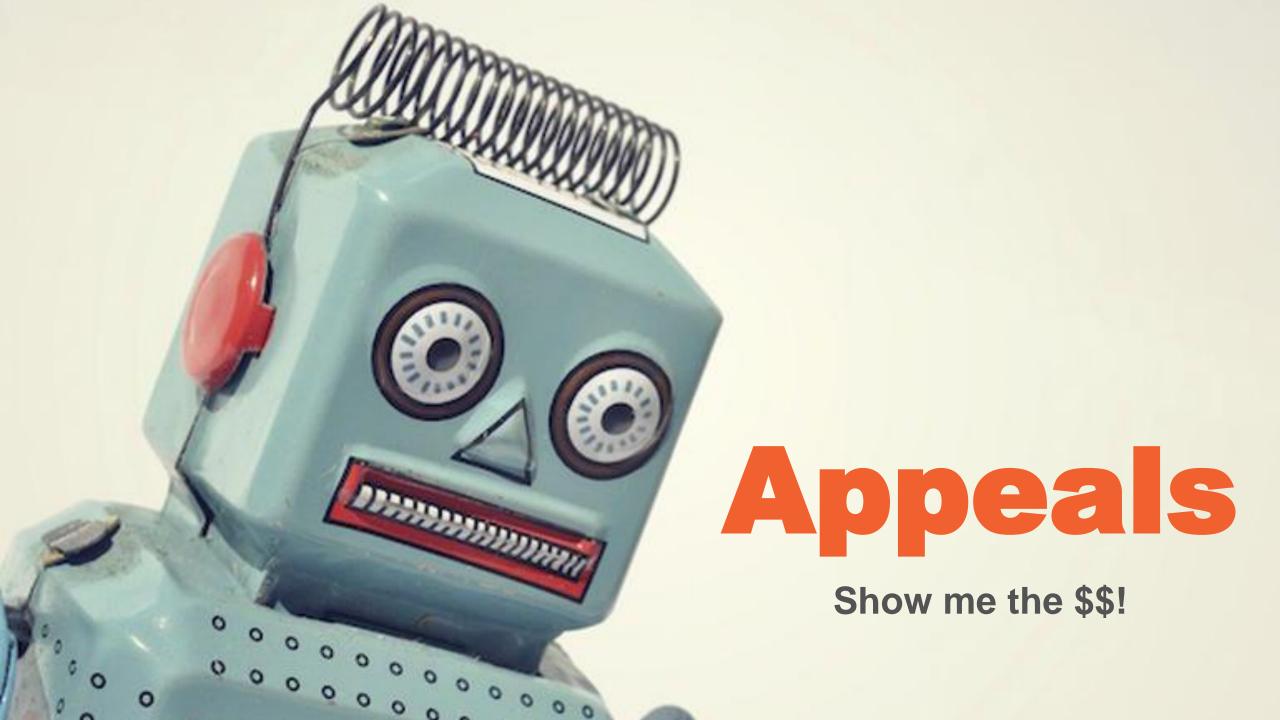


# NCHMARKS



#### **Benchmarks**

- + Working on our 13<sup>th</sup> Study!
- + SO MUCH DATA. And pretty charts. And jokes.
- + Last year, we analyzed data from over 150 nonprofits.
- + MrBenchmarks.com





#### Autorenewals

56%

of people who submitted the form set their membership to autorenew.



#### RENEW YOUR ANNUAL LCV MEMBERSHIP

2014 is already shaping up to be a pivotal year for the environment. Keystone XL. Historic EPA limits on carbon pollution. Clean energy standards in states across the country. They're all at stake -- and only a huge push from the environmental movement will force the dirty energy industry to back down.

To do it, we need to build a bigger LCV membership than we've ever seen before. Even better -- if you renew your annual membership now, any donation you make for the rest of 2014 will also be automatically matched!



**DONATE** »



## Automatic reminder & upgrade

#### Concerned Scientists Science for a Healthy Planet and Safer World

Dear Billie.

I'm writing today for a few reasons.

First, I'd like to wish you a Happy New Year, and thank you for your ongoing commitment to science and the mission of the Union of Concerned Scientists.

I'm also writing to remind you that your automatic annual membership gift is set to renew soon.

When you renewed your membership last February, you opted to have your renewal gift of \$100.00 process on the same date again this year. That date is February 2.

Since you're an autorenewing member, we won't be sending you appeals this February. But that doesn't mean we still couldn't use your increased support.

With Congress still controlled by anti-science ideologues and energy companies like ExxonMobil continuing to fund climate-denying "experts," we have to work harder than ever to make progress on global warming, dirty energy, chemical hazards, and other threats we face.

Do nothing, and \$125.00 will be charged on February 27.

But if you can boost your support, click one of the links below, and we'll process your new annual membership gift accordingly.

Automatically boost my membership by \$30 >>

Automatically boost my membership by \$20 >>

Automatically boost my membership by \$10 >>

Automatic annual membership is a great way to help defend science and fight for policies that tackle the great challenge of our time: global warming. And boosting your membership

\*Include upgrade ask in reminders!

reminder

upgrade ask

1 - 2% upgrade response rate & few cancellations



### Automatic notice for failed payments

#### Concerned Scientists Science for a healthy planet and safer world

Dear Mitchell,

As an autorenewing member of UCS, you've generously opted to have an annual membership gift of \$50 processed each year on the same date. Earlier this month, we tried to process your 2018 membership gift, but unfortunately the card was declined.

You can still renew your membership for 2018—just enter your updated information here and we'll process your renewal immediately.

With anti-science politicians in Washington attacking our longstanding environmental safeguards, we need you with us to fight back.

As a UCS member, you'll be standing with hundreds of thousands of citizens, scientists, and policymakers who are helping advance science-based solutions for a healthy, safe, and sustainable future.

#### Please, renew your membership today.

Thank you for your support.

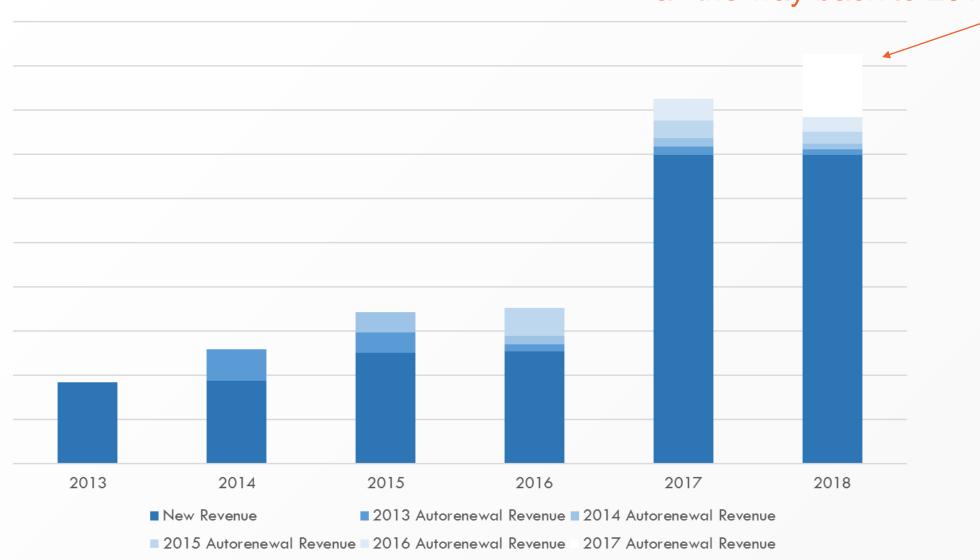
Sincerely,

John Mace Membership Director Union of Concerned Scientists



#### And the results...

In 2018, we got \$\$\$ going all the way back to 2013





## Recent Action Taker Appeals

#### You took action now TRIPLE your gift



Dear Diego,

Thank you for taking action for animals who are being tormented in laboratories. Because you're a compassionate person, I wanted to share with you an exciting opportunity to do even more to help suffering animals:

For the next 24 hours, your gift to PETA's Animals Out (of the Labs) Challenge will be MATCHED \$2-for-\$1, meaning that you have the chance to make TRIPLE the impact for rabbits confined to filth-encrusted cages ... golden retrievers held alone in barren metal cells ... and so many other sensitive animals condemned to cruel, painful experiments.

Will you power PETA's work to expose—and stop—the cruelty taking place every day in the name of so-called "science"? Make your gift right now, and it'll be matched \$2 for every \$1—and we'll send you a free sticker to say thanks!

Powered by caring donors, we're preventing more animals from suffering in laboratories by doing the following:

 We're running high-profile campaigns to push for the closure of laboratories like the one at Texas A&M University, where Thank you for taking action for animals. Will you take the next step and TRIPLE your impact to help even more animals in need?





Donate to PETA's Animals
Out (of the Labs) MatchingGift Challenge and your gift
will be matched \$2 for every
\$1—plus, you'll get a free
sticker!



#### Triggered monthly ask to recent onetime donors



PARKS FOR ALL FOREVER<sup>TM</sup>

Make a Monthly Gift



## Become a monthly donor and help us grow all year long

Dear Donor,

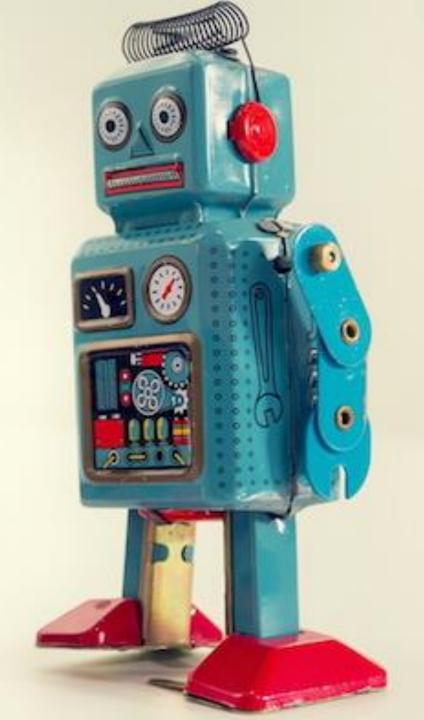
Thank you again for donating to the Parks Conservancy! As a member, you help us to protect wildlife and ecosystems, preserve recreational opportunities, and introduce young people to nature. Thank you, Donor!

Did you know that you can become a monthly "Golden Gate Keeper" member and help the parks even more? Monthly donations provide a consistent, reliable source of support to help sustain the Conservancy's year-round projects, programs, and park improvements.



## Getting to Know you





## Welcome Series Messages

- + The most engaged, curious and interested someone will ever be
  - + Important opportunity to improve email engagement and deliverability to the inbox
- + You can put people into tracks based on interests and behavior

#### Simple welcome series



Watch the Video



#### Welcome, Wendy! We're so glad you're here.

Dear Wendy,

Thanks for joining our online community at Project HOPE.

With your support, we save and transform lives around the world by equipping health care professionals with medicines, supplies and training to help sick and injured people, wherever the need is greatest.

We're glad to have the chance to stay connected with you! We'll share stories of lives saved and transformed, blog posts from our team in the field, and more.

Will you take a moment to learn more about our lifesaving work around the world?

#### For 60 years,

Project HOPE has empowered local health workers worldwide to save and transform countless lives.

**Learn more and get involved!** 

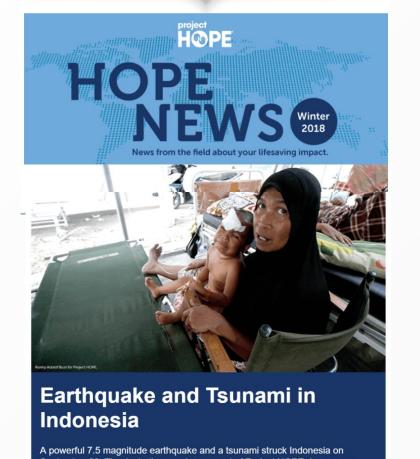
Watch the Video

As you can see, your support for Project HOPE helps save lives in developing countries around the world.

#### Welcome

to Project Hope's online community.

We're excited to share this news about our work from around the world.





MAKE A MONTHLY GIFT

#### Are you ready to help, Wendy?



Dear Wendy,

Thanks again for joining our Project HOPE community!

#### Did you know you can make a lifesaving difference every day?

Project HOPE teams are at work in more than 25 countries, responding to crises, helping people overcome diseases, and empowering health care workers with the training and tools they need to save more lives.

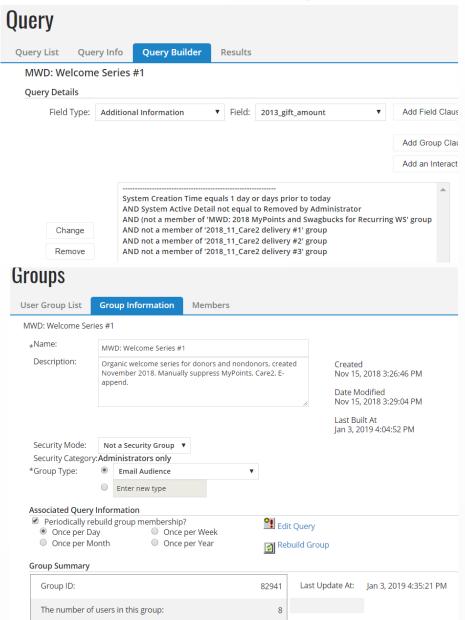
How do we do it? We rely on a special, generous group of HOPE Lifters who make a donation every month. Wendy, will you become a HOPE Lifter today?

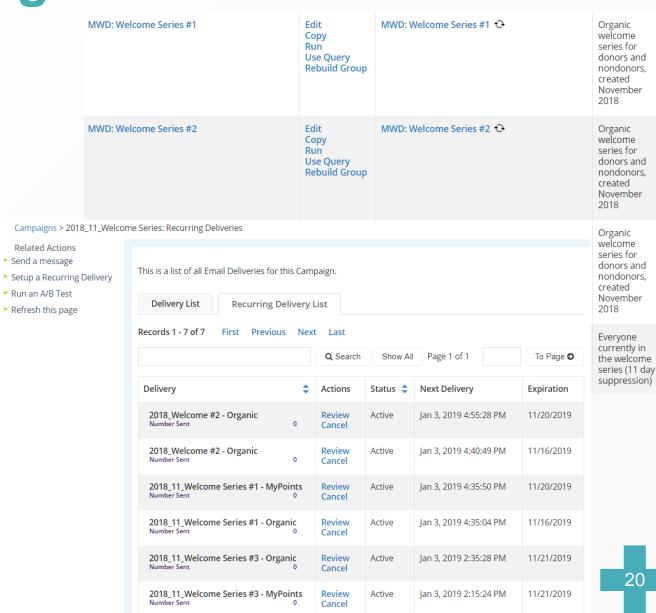
Join HOPE Lifters!
Our community of monthly donors
play a crucial role in the lifesaving mission of
Project HOPE.

MAKE A MONTHLY GIFT

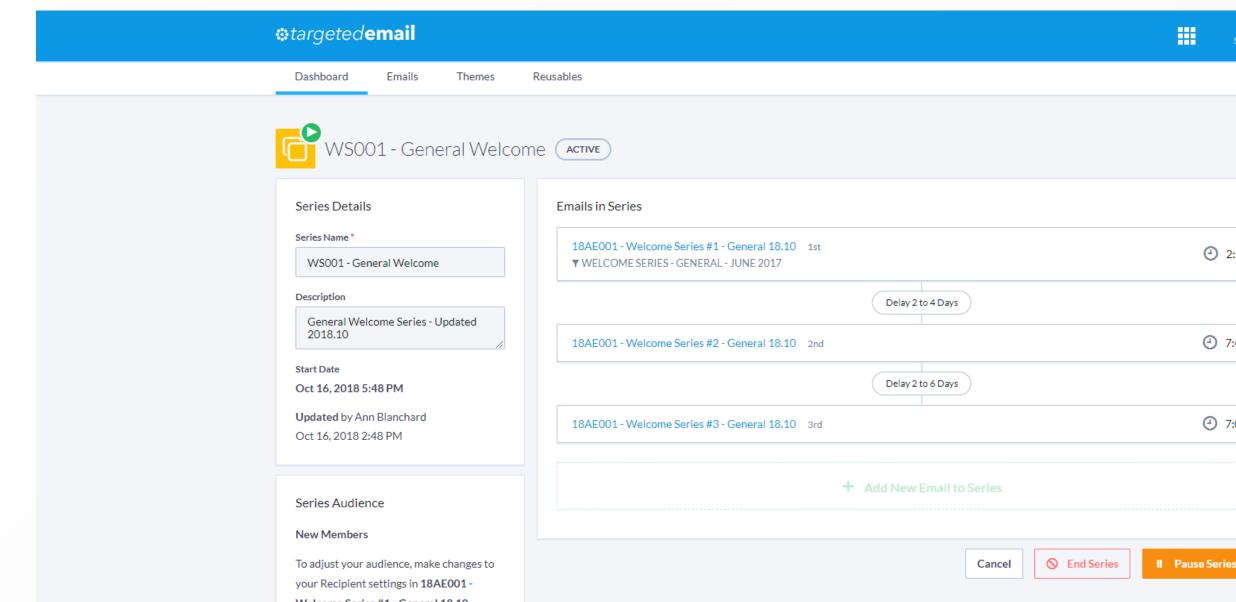
Your monthly HOPE Lifters gift will send HOPE and healing to people who are

#### How the vegan sausage is made in Convio





#### General welcome series in EveryAction



#### Tracking your welcome series



Sign-up to Volunteer!



## **Help Grow Our National Parks**

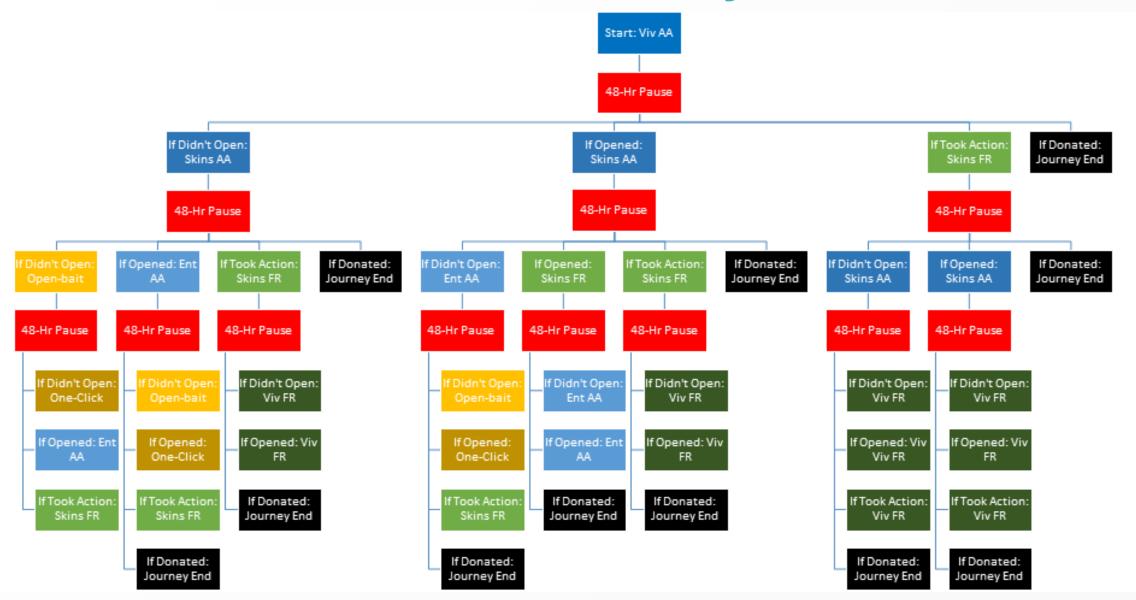
Dear Donor,

Thanks for pledging to Take A Hike via The Nation recently. I hope you got to get outdoors to take that hike! As a passionate park supporter, you know that the Golden Gate National Parks give us so much. Now, we'd love your help in giving our parks some TLC.

Lend a hand and give volunteering in your national parks next door a try! Grow native plants, restore habitat, maintain trails and landscapes, clean beaches,

DD_2017 Fall_Grist Welcome 1	Edit Copy Run Use Query Rebuild Group	DD_2017 Fall_Grist Welcome 1 🏵	Joined through Grist for Welcome Series
DD_2017 Fall_Grist Welcome 2	Edit Copy Run Use Query Rebuild Group	DD_2017 Fall_Grist Welcome 2 🏵	Joined through Grist for Welcome Series
DD_2017 Fall_Grist Welcome 3	Edit Copy Run Use Query Rebuild Group	DD_2017 Fall_Grist Welcome 3 🏵	Joined through Grist for Welcome Series
DD_2017 Fall_Mojo Welcome 1	Edit Copy Run Use Query Rebuild Group	DD_2017 Fall_MoJo Welcome 1 ••	Joined through Mother Jones for Welcome Series
DD_2017 Fall_MoJo Welcome 2	Edit Copy Run Use Query Rebuild Group	DD_2017 Fall_MoJo Welcome 2 🌣	Joined through Mother Jones for Welcome Series
DD_2017 Fall_Mojo Welcome 3	Edit Copy Run Use Query Rebuild Group	DD_2017 Fall_MoJo Welcome 3 🔾	Joined through Mother Jones for Welcome Series
DD_2017 Fall_TheNation Welcome 1	Edit Copy Run Use Query Rebuild Group	DD_2017 Fall_TheNation Welcome 1	Joined through The Nation for Welcome Series

#### Welcome series: PETA style



#### The PETA welcome treatment



Dear {salutation~Salutation or Friend},

Spaying and neutering prevents puppies and kittens from being abandoned to survive on the streets or from flooding animal shelters that are already bursting at the seams with animals who need a loving home.

Providing free and low-cost spay/neuter surgeries is a big part of PETA's commitment to stopping and preventing animal suffering—but do you have any idea how many animals we can save from being born into homelessness and abuse by performing just one surgery? (The answer may surprise you.)

A single unaltered female cat and her offspring can produce how many kittens in seven years?

800

120,000

370.000

Joe, Fifi, and Lisa Marie have lived through terrible suffering and exploitation—and they now have a better life, thanks to PETA's work.

Which story warms your heart the most? Click on the photo to cast your vote:



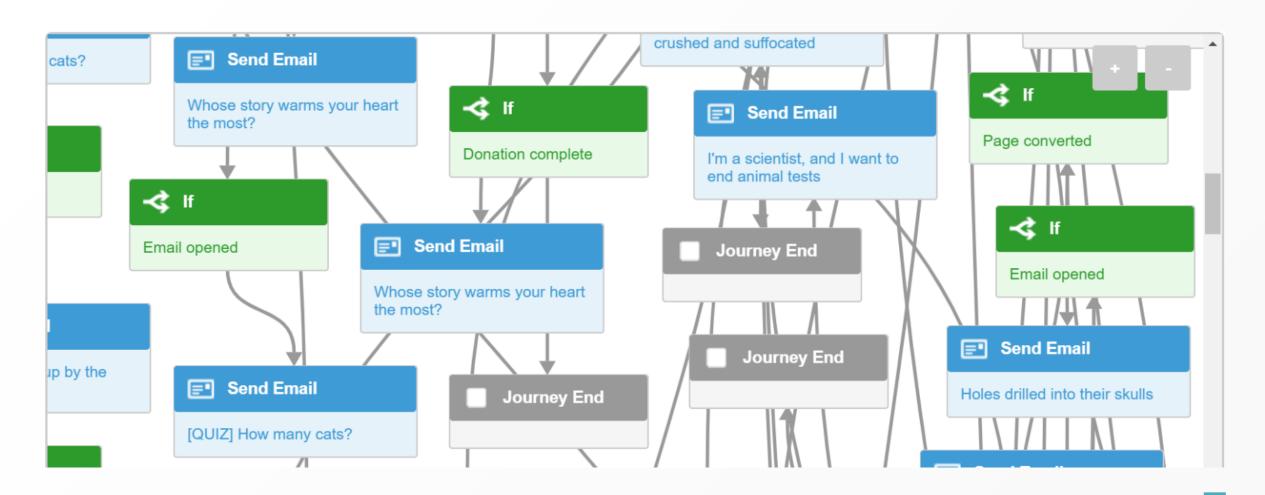


Joe the chimpanzee was kept in solitary confinement for nearly two decades, stuck behind double layers of chain-link fence and forced to endure the stares of tourists who sometimes threw peanuts at him. When the U.S. Fish and Wildlife Service closed a loophole in the Endangered Species Act, PETA filed a lawsuit against the roadside zoo where Joe was held in isolation, offering to secure a place for him at an accredited sanctuary and arrange his transport and veterinary care. The facility finally relinquished him, and today, he can climb, play to his heart's content, and enjoy the companionship of other chimpanzees.





#### Welcome series







### **Ongoing Appreciation**



Dear Rachael,

Your monthly recipe courtesy of Pampered Chef is here. It's just one small way we can say thanks to valued members of our Hunger Council like you.

We hope you'll enjoy this month's delicious recipe for Autumn Vegetable Orzo Bake!



Rachael, your monthly gift goes a long way to help ensure that families who can't get enough to eat can always come to a food bank in the Feeding America nationwide network for relief. Hunger Council members like yourself help us keep those shelves stocked with nutritious and much-needed food for people in need.

We are truly grateful for your continued support. Enjoy your new recipe.



#### Don't let them slip away!



#### Dear Emily,

Thank you for being a Partner In Mercy. As part of this extraordinary community, you make a difference for children and families struggling to survive poverty, conflict and disaster.

I'm reaching out today because your credit card is about to expire and we won't be able to process your next month's gift of \$150.00.

Updating is easy! Please take a moment to update your credit card online or switch to convenient, hassle-free automatic monthly transfers from your checking account.

#### To receive the benefits below, click here to switch to automatic transfers today -

- Worry-free support: You'll never have to update your credit card information when it changes or expires.
- Your monthly gifts have a bigger impact: Because automatic transfers reduce processing costs by \$17.52 every year, you'll help provide clean water to 29 more refugee families.
- Convenient and flexible for you: Switching to electronic transfers is just as flexible as making your gift by credit card. Your monthly gifts will process securely and automatically, and you can still change or cancel at any time.

-or-

#### Click here to update your credit card information .

If your card hasn't changed, you can also reply to this email with the updated expiration date and we will update your information for you. If you prefer to update your information by phone, call us toll-free at (888) 842-0842. Please do not email your credit card number.



## Getting them back!



Dear John,

Thank you so much for your monthly commitment to AARP Foundation. Your regular support helps us reach struggling seniors who are dealing with issues of hunger, housing, income, and isolation.

Unfortunately, we were unable to process your gift this month. It could be because your credit card expired or has a new expiration date, or you recently reported your card lost or stolen.

To continue supporting AARP Foundation, <u>please visit our website</u> to sign up for a new monthly gift. If you have any questions, you can call us toll-free at 1-800-775-6776, Mon - Fri from 9-5pm ET.

Thanks for continuing to support AARP Foundation -- it's because of generous people like you that we're able to keep our life-changing programs going month after month. I hope we can continue to count on you in the months ahead.

Warm regards,

Lisa Marsh Ryerson
President, AARP Foundation

## Recaptured nearly 20% of sustainers that lapsed

### Triggered re-capture for sustainers

Having problems seeing this message? View in your browser

Share this message with a friend





Dear Donor,

Please come back!

We haven't processed your monthly gift in a long time. A lot has changed in the past few months, but if you update your gift now, we can get you caught up in no time.

Please update your monthly gift on our secure website. Or give me a call at 202.649.4352 and I will take care of it for you.

Thank you for all you have done to support No Kid Hungry. I hope that we can count on your monthly support again.



Best

Deborah Heller Donor Relations Associate Share Our Strength

#### NO**KID**HUNGRY

@Share Our Strength, 1030 15th Street, NW, Suite 1100 W, Washington DC 20005

Web site: <a href="www.NoKidHungry.org">www.NoKidHungry.org</a>
Email: <a href="contactus@strength.org">contactus@strength.org</a>
To unsubscribe: <a href="unsubscribe">unsubscribe</a>



Dear Christina,

Thank you for being a sustaining supporter of Polaris as a North Star Guide

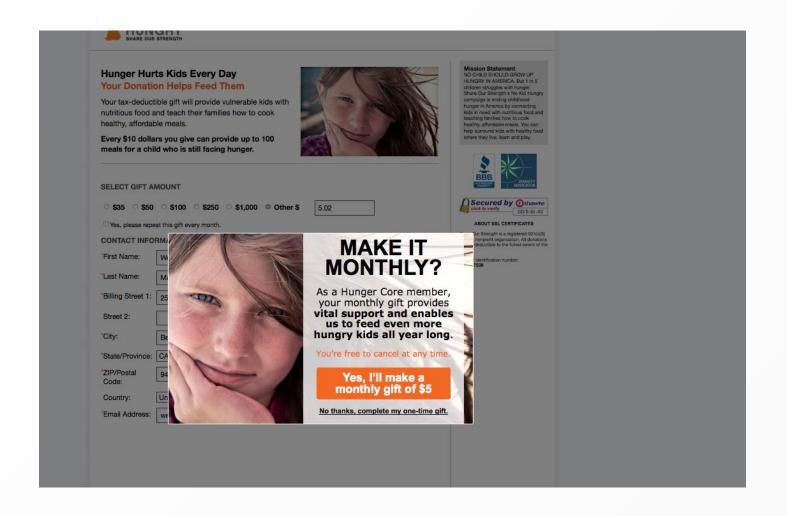
Your recent monthly donation failed. It appears we need to update the payment information we have on file.

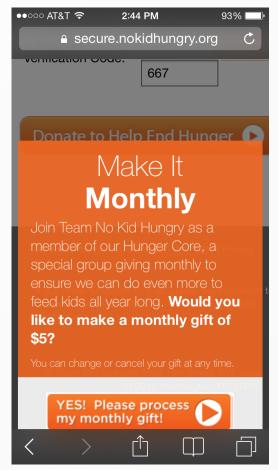
For your convenience, we have provided three ways for you to help us correct our records:

- By emailing the Polaris coordinator at giving@polarisproject.org
- By calling Donor Services at 1-202-790-6348
- By starting a new recurring donation on our secure web page

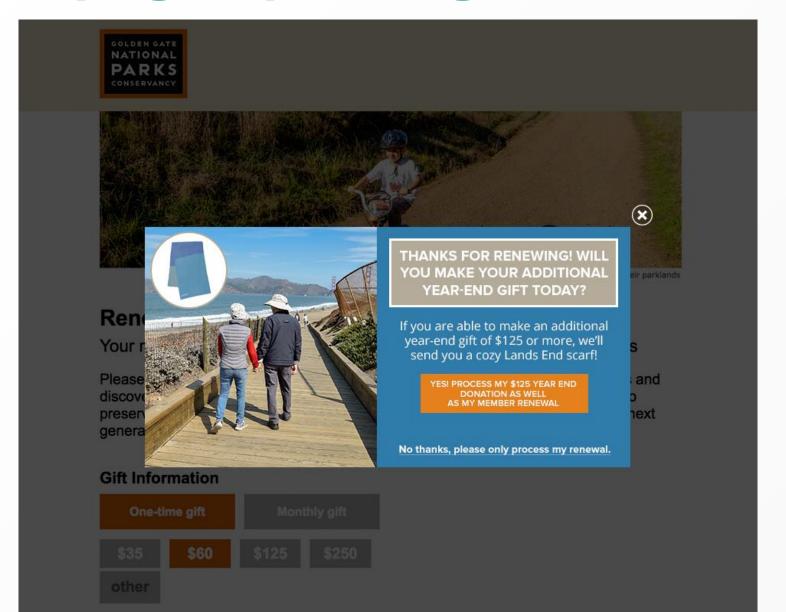


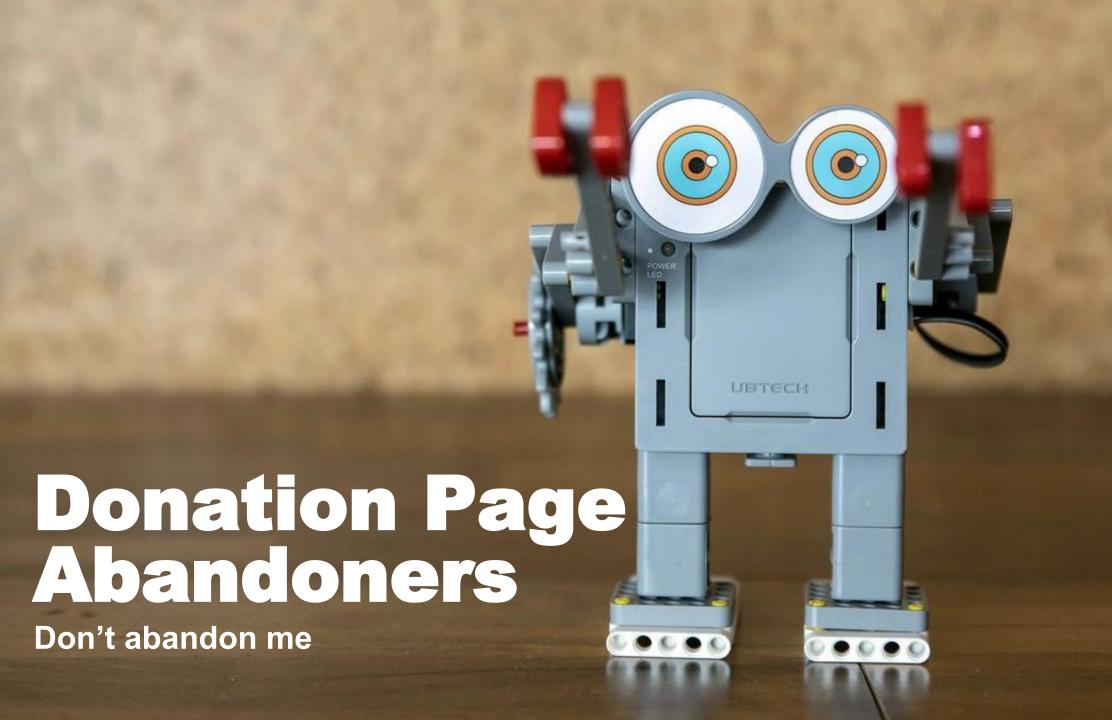
## Donation page upsell lightbox





## Donation page upsell lightbox







#### **Donation form abandoners**

#### **NATIONAL DOMESTIC WORKERS ALLIANCE** Building power, voice, and dignity for domestic workers \$10 \$25 \$50 \$100 \$2000 \$200 \$500 \$1000 \$ Other Domestic workers make all other work Make This Recurring possible, but they don't receive the respect they deserve. Donate now to Weekly support the National Domestic Workers Alliance's innovative CONTRIBUTIONS WILL GO TO National Domestic Workers Alliance programming for a low-wage worker

Saved your payment information with Action Network? Log in now.

Last Name \*

Billing Address \*

First Name \*

Email \*

From: <info@actblue.com>

Date: Thu, Oct 25, 2018 at 11:50 AM

Subject: [ActBlue] We noticed you didn't finish your donation

To: <jgang+remarketing@mrss.com>

Hi!

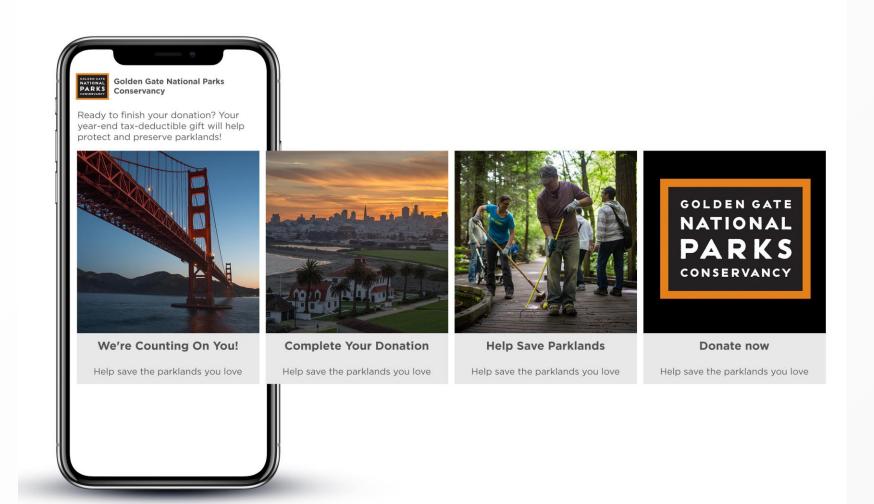
We noticed that you started to make a contribution to The National Domestic Workers Alliance, but didn't complete it.

They're counting on donors like you to power their campaign. Will you finish making your donation?

**Finish Your Donation** 

movement led by women of color.

#### Close the deal



#### Close the deal







Help kids grow up stronger and reach their full potential and promise.



Your previous interest in supporting Children's National shows that you care about the health of our community's children. By taking a moment to complete your online gift today, you can help save not just lives—but lifetimes.

At Children's National, we understand that an essential part of treating kids is helping them realize their full potential and promise. Will you help us ensure that every child can receive the world-class care they need to grow up stronger and enjoy longer, healthier lifetimes?

You are so close – please visit <u>ChildrensNational.org/donate</u> and complete the online giving form today!



DeAnn Marshall, MHA
President, Children's Hospital Foundation
Children's National Health System



#### Million-Dollar CHALLENGE

MAKE TWICE THE
DIFFERENCE FOR ANIMALS

Dear [First Name],

We noticed you were thinking about donating to Mercy For Animals but didn't have a chance to complete your Million-Dollar Challenge gift.

Thankfully, it's not too late! When you make a donation right now, your gift will be matched dollar for dollar up to \$1,000,000.

That means your gift will go TWICE as far toward ending the suffering of helpless animals. The 2018 Million-Dollar Challenge ends December 31, so don't delay—make a generous donation today!

If you need assistance, please email me at MarissaV@MercyForAnimals.org. I'd also be happy to help you by phone. I can be reached at 866-632-6446, option 5. Thank you, [First Name]!



Sincerely,

Marissa Valladolid Campaigns Manager

MAKE TWICE THE DIFFERENCE FOR ANIMALS

### Close the deal

Settings: 2018 Year-End Appeal Message #2 + Cart Abandonment - MAIN



Type: General

Object: Send a series of emails Activation date: 11/11/2018 13:26 pm

Applies to: People who match the query now and also people that will match the query into the future.

Show query information

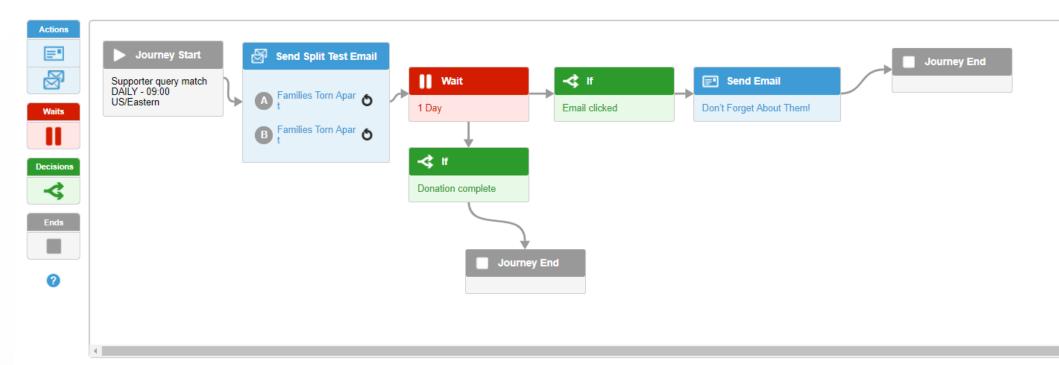


 Journey Starts:
 207477
 Actions:

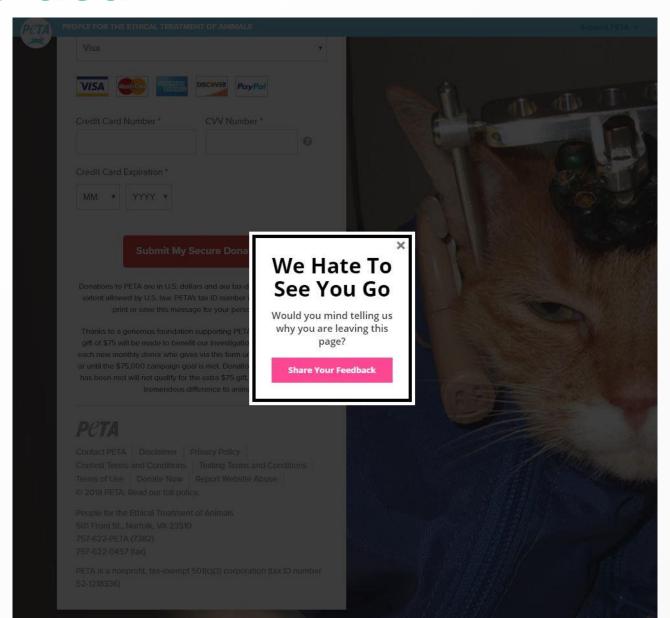
 Avg. Open Rate:
 13.54%
 Donations:

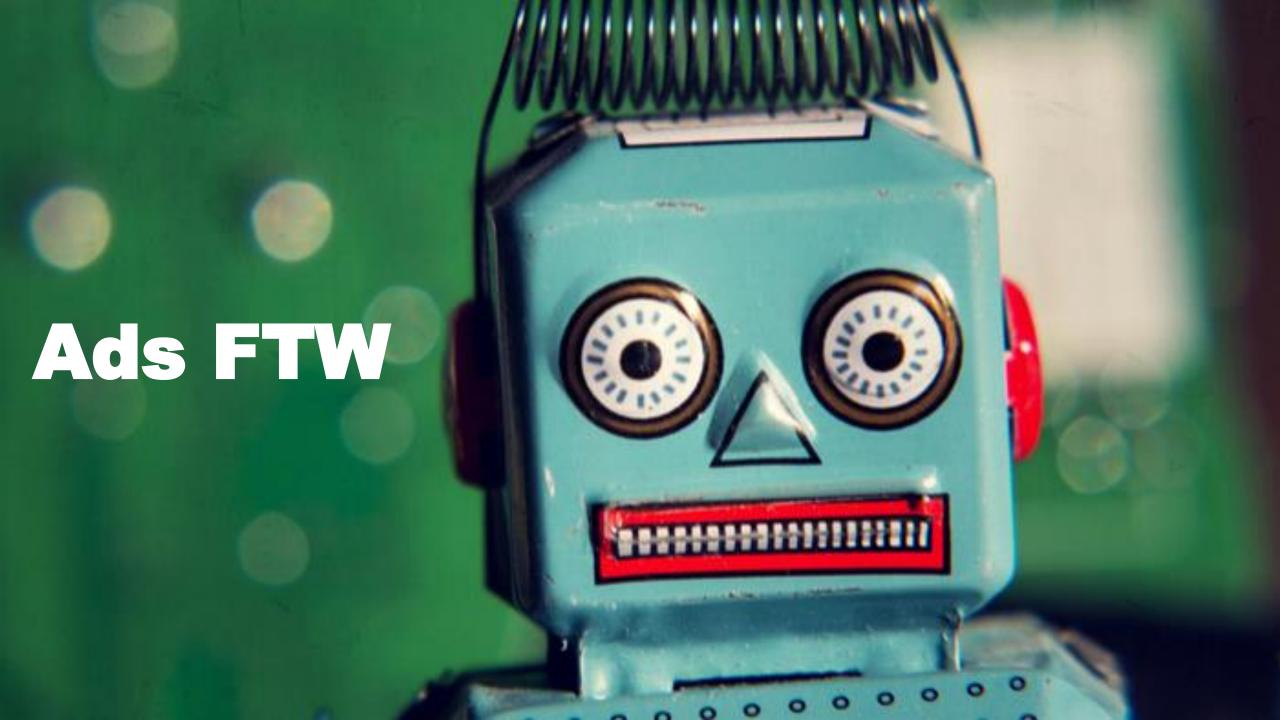
 Avg. Click Rate:
 3.55%

View full stats



### Close the deal





### **Creative Sequencing**

Retargeting vs. Prospecting



Donation Page Visit





# **Advocacy Dynamic Retargeting**

#### Join the Freshwater Force

Freshwater—water that is not saline—is vital to the survival of most living things. Marine life needs salty ocean water, but pretty much everything else (plants, animals, people) is absolutely dependent on freshwater.

Only 3% of all water on Earth is freshwater, yet freshwater systems—lakes, rivers, streams, wetlands, and aquifers—are home to more than 10% of all known animals and about 50% of all known fish species.

Unfortunately, climate change, infrastructure development, and population growth are putting freshwater systems increasingly at risk. More than half of the world's wetlands have disappeared since 1900, and fewer than 70 of the world's 177 longest rivers remain free of man-made obstructions. Consequently, freshwater species are declining faster than terrestrial or marine species.

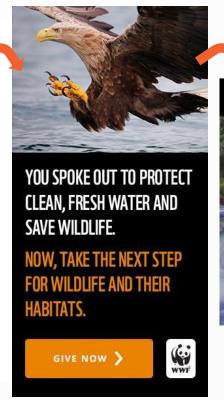
That's why we're launching a year-long initiative called the Freshwater Force—an opportunity for a passionate group of WWF supporters to come together and fight for the conservation of freshwater habitats. Can we count you in?

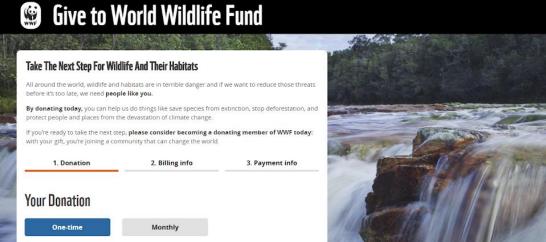
#### Here's how you'll help:

- \* Take action to stop bad dams and infrastructure development in freshwater habitats. We'll email you when it's most urgent for you to speak up.
- Raise awareness of the importance of freshwater by talking to your friends and family, sharing stories and actions on social media, and modeling good water-use practices by reducing your own consumption. We'll tell you now.
- Be a champion for the wildlife and communities that depend on healthy freshwater ecosystems by being a voice for those who have no voice.

By working together, we can ensure a secure future for freshwater—and all the life that depends on it.

streams, wetlands, and aquifers—are home to more than
h are putting freshwater systems increasingly at risk. More of the world's 177 longest rivers remain free of man-made
al or marine species.
opportunity for a passionate group of WWF supporters to
nt you in?
■Required fields
* First Name:
* Last Name:
* Your Email:
* Address 1:
*City:
* State / Province:
Choose a State
* ZIP / Postal Code:





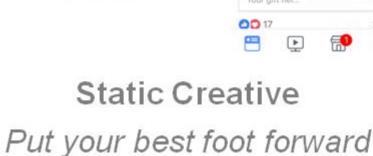
### **Dynamic Ad Creative**

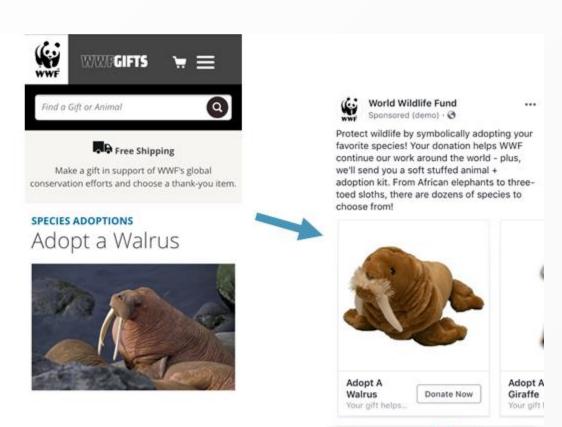


### Adopt a Walrus









Dynamic Creative

Give the people what they want

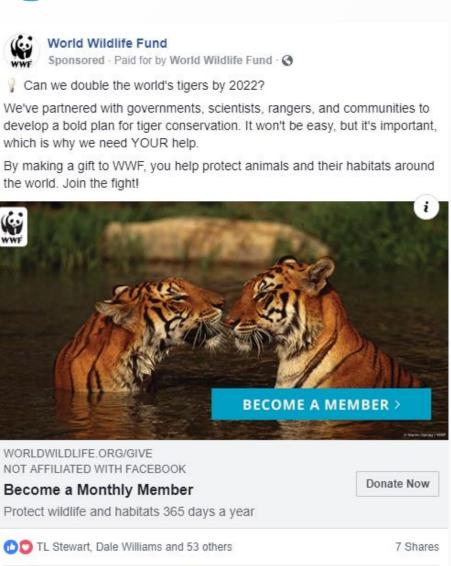
# Why'd you do that?

- + Showcase more products (100+)
- + More responsive to shifting trends
- + Reduced CPA by 77%



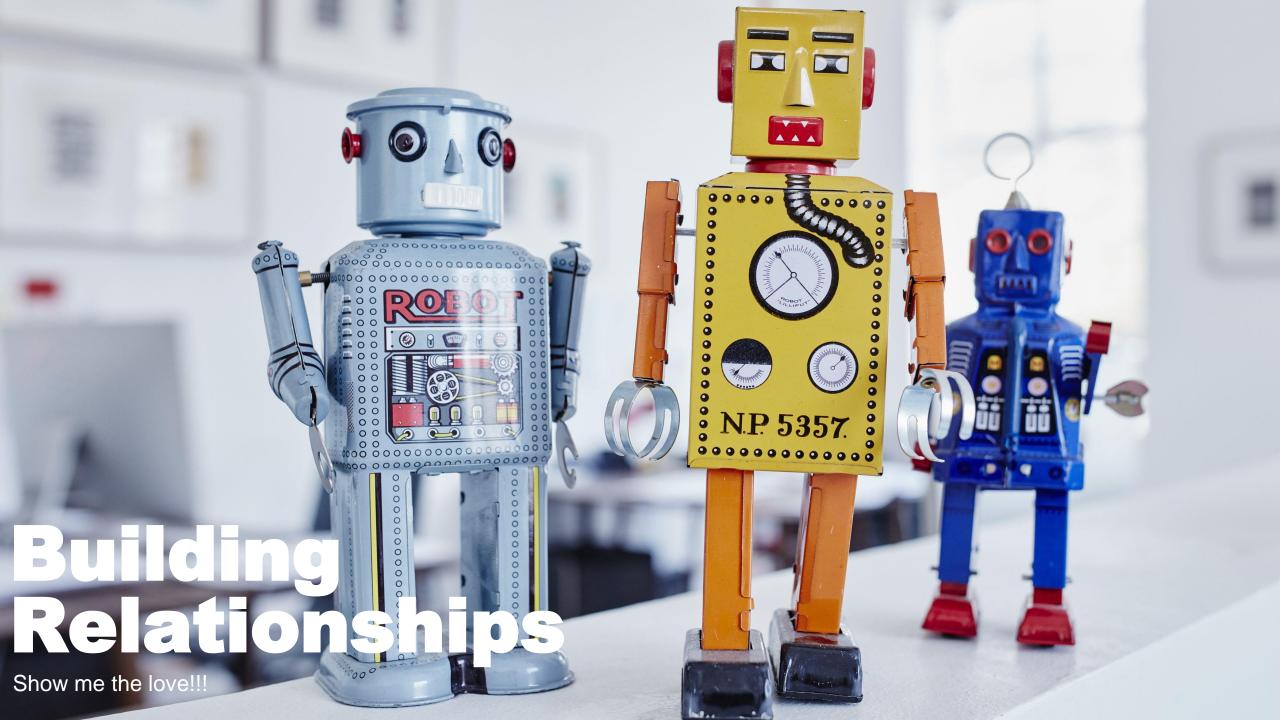
### Monthly giving ads to recent donors

r∆ Like



Comment

⇔ Share





### **Happy Anniversary!**

"This month, we are celebrating your 7 years as a Mercy Corps supporter!"



Dear John,

Congratulations! You've just reached a special milestone, and I want to let you know how thankful we are to have you as part of our global community. This month, we are celebrating your 7 years as a Mercy Corps supporter!

We are so inspired by your compassion. With your first gift to Mercy Corps, you decided to offer your support and kindness to the people around the world who need it most. Since that day, your support has helped children and families survive crisis and has empowered communities to grow stronger.





#### Tell us what you think!

1. How important is it to you that AARP fights against any attempts to cut Medicare and Social Security benefits or ask seniors to pay more for their health care?

SomewhatA littleNot at all

O Very

2. What areas do you think AARP should be focusing on? (Select all that apply)

Providing me with resources to protect myself from ID theft and fraud

Fighting against unfair treatment of older workers

Preventing unjustified utility rate hikes

Making sure all workers have a way to save on the job

Ensuring Medicare continues to provide affordable health care for today's seniors and future generations

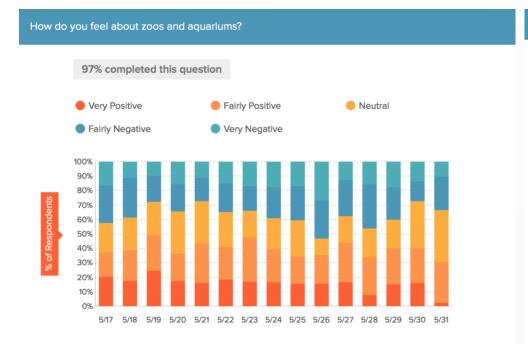
Protecting the pension benefits that families depend on

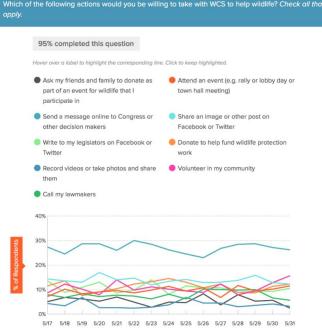
Keeping Social Security strong for me, my kids, and my grandkids

Advocating to keep health care costs affordable

Helping seniors live independently by supporting caregivers

3. Are there other areas you think AARP should be focusing on?



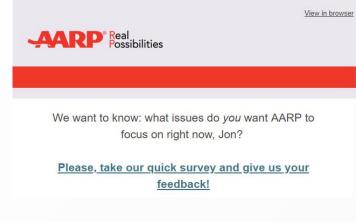




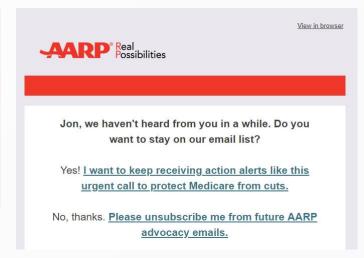
## Stop lapsing & improve deliverability



4 months out: one-click action



8 months out: survey



8 months out: say "yes" & action menu

- + 8% of recipients reengaged
- + 59% of reactivated subscribers remained active a year later



# Incentivize the behavior you want

Nearly DOUBLE the response in the following year

ADVOCACY ALERT



Friend,

It's been a while since you've opened one of our emails and I wanted to let you know that we miss you!

There's no better time to get involved – the 2016 Presidential election will be here before we know it, and the future of Social Security could depend on who gets elected.

Politicians won't take action on Social Security unless they see voters like you are watching and waiting for *real* solutions for the future of this program. **Commit to**  We haven't heard from you yet.

Do you want to stay on our list?

Yes! Click here to pledge to make Social Security a key issue in the 2016 election, and receive a free bumper sticker!

No, thanks. <u>Click here</u> to unsubscribe from future AARP action alerts.

making Social Security a key issue for this election – sign our pledge now. When you take the pledge, you'll get a free bumper sticker to showcase your support, courtesy of AARP!



Does your candidate have a plan for Social Security?

2016takeastand.org



## Let 'em go





#### We miss you, [FirstName/Friend]

Dear [NickName/FirstName/Friend],

We haven't heard from you in a while—and, well, we really miss you!

We understand if you don't want to read all of our emails. But we don't want to send you updates if you don't want them. Do you still want to continue hearing from the Parks Conservancy?

Yes!

Yes, but just once per month

No thanks

No matter what you decide, we're grateful for your interest and support. And we hope to see you out on the trails!



With warmest wishes,

Greg

Greg Moore President & CEO Golden Gate National Parks Conservancy

P.S. If this is the end of our email relationship, we hope you'll still be social with us!

### Reactivation, Winback, Suppress

### KQED

\* KQED MEMBER INFORMATION \* Name: [First name last Name] Address: [Street, City, State, Zip] Phone: [phone number] Preferred Email: [Email address] Membership Status: PENDING Click here to update your contact information with KQED.

Dear [Firstname],

During turbulent times like these, public media that's accessible to all is more important than ever. The programs, news and information that KQED provides is not available anywhere else.

\*

Help us stay in touch. Please review the highlighted fields above and update us with any changes.

Thank you for tuning in to KQED.

Sincerely,

Member Services KOED

KQED | 2601 Mariposa Street | San Francisco, CA | 94110-1426





#### **KQED Your Way**

Dear <FirstName>,

Thank you so much for your past support of KQED. Together we continue to enrich lives, inspire minds, elevate the spirit and celebrate our community's diverse perspectives through high-quality, trusted content. This responsibility is immense, especially in today's political world, and KQED relishes the opportunity to be a leader in public media.

We haven't heard from you in a while, so I wanted to be sure that you're keeping up with our latest programming. From current events to scientific mysteries, KQED has something for everyone.

I invite you to check out our news, arts, and science pages as well as our podcasts on the platform of your choice:

#### NEWS



#### **ARTS**







In-depth coverage of regional and





#### Find out which KQED host you are!

Hi <FirstName>.

Are you Michael Krasny, always seeking new knowledge from the best sources? Or perhaps you're more of a food and wine lover, a la Leslie Sbrocco?

Take our 4 question guiz about dinner and a movie and find out now - the answer may surprise you!

#### WHICH KOED HOST ARE YOU?





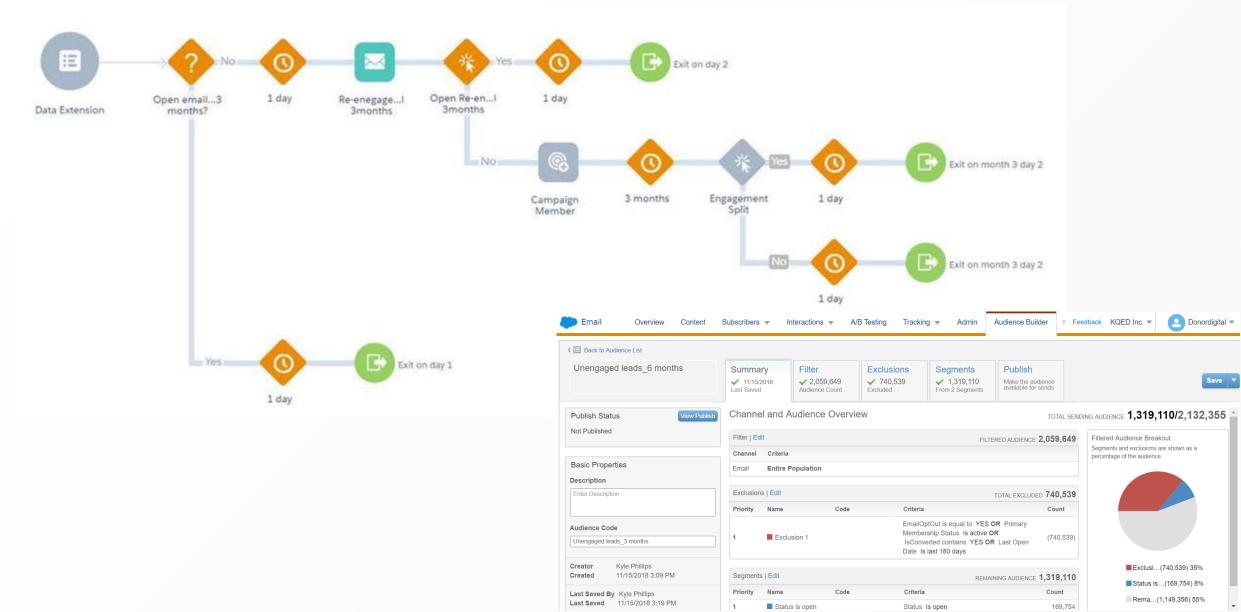




Take the Quiz

Thank you for being a member of the KQED community!

### **Reactivation Data**



# Questions?





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### **Wendy Marinaccio Husman**

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